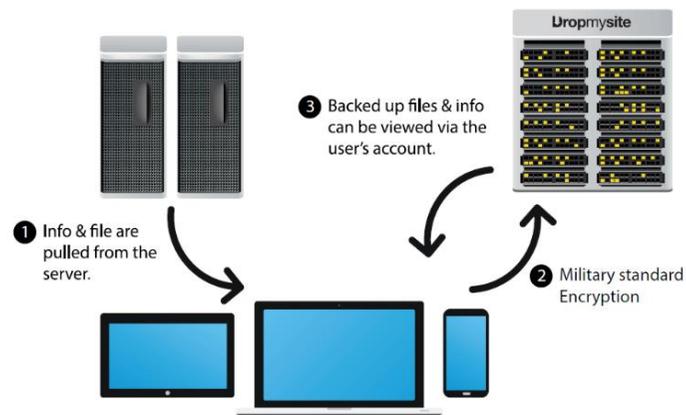# LuxCloud

TRUST · ENABLE · SCALE

Dropmysite

1. Solution benefits

1.1 General information

Dropmysite is a cloud-based website backup and monitoring service that website owners can use independently to schedule automatic backups, monitor website availability and performance, and restore lost or corrupted data in a single click. It ensures that your websites have the highest level of protection against outages and lost data associated with potentially catastrophic events like hacking, malware infections and blacklisting.

Dropmysite provides complete autonomy over the website backup and restoration process, which means that you no longer need to lose time contacting your web host or other intermediaries. It provides you with everything you need to automate regular backups and quickly restore website content and functionality in an easy-to-use browser-based dashboard. You can also monitor website availability and performance via optional email and SMS alerts. You always have easy access to your backed-up files, and issues can be resolved more quickly.

1.1.2 Customer benefits

You can now schedule automatic backups, monitor website availability and performance, and restore lost or corrupted data in a single click.

- **Full control over website backups**

With Dropmysite you can quickly and easily backup your files, databases and entire websites without needing to rely on assistance from your hosting company, ISP, domain name registrar or a third-party reseller when you face issues such as blacklisting, deleted content or errors.

- **Reduce response and recovery times**

Thanks to the self-service control panel, you can view all of your previous backups and choose exactly what you'd like to restore, whether one file, a database or a whole website. Your data will be recovered in just a few minutes.

- **Reduced costs**

Dropmysite provides advanced backup features at a more affordable price for SMBs and other website owners than managed backup services or server-level solutions.

Dropmysite

❶ Info & file are pulled from the server.

❷ Military standard Encryption

❸ Backed up files & info can be viewed via the user's account.

2.1 Product information
2.1.1 Solution features

Automated website and database backup
Dropmysite provides a simple and easy to use interface for users to backup their website and database. To backup your website, just enter your FTP or SFTP details and backups will be scheduled on a daily basis. Databases can be backed up by providing the hostname and the database username and password to connect to the server. Daily backups of the database will be automatically made to ensure you never lose your data again.

One-click restore and download
With the automated restore feature, you can now recreate your website and database with a single click. Instead of restoring manually via FTP, you can look through up to 30 backup versions and choose to restore the entire site or specific files. You can also select any backup version and download the backup files in zipped format using the tar format for easy migration.

Secure Backup Storage
Dropmysite uses industry standard security practices to ensure your data is protected and secure. Websites can be backed up using the SFTP protocol to ensure the files are encrypted and Dropmysite ensures that the connection to your database is secure. All backup data is encrypted using AES 256 encryption block cipher on our secure servers.

Flexible backup scheduling
Schedule your backups on a daily, weekly or monthly basis. Dropmysite provides you the flexibility to choose the select the exact hour and time of day that you would like the backup to start. This ensures that our backup process does not affect the performance of your servers during the peak activity time of the day. Dropmysite also allows you to view the files modified in each backup version and to take a weekly and monthly snapshot of your databases and websites.

Website monitoring
Dropmysite allows you to monitor the uptime of your website through the web or on mobile and notifies you by email or SMS in the event of a server or network outage. You also can analyze the response time (in msecs) of your website from around the world and view this graphically on a chart. Dropmysite also provides monitoring of Google Safe Browsing issues, so that you're instantly notified if Google determines that your website contains suspected malware or phishing code and is deemed unsafe for browsing, and can quickly take action.

Data upload is encrypted by SSL — SSL SECURITY — 256bit Encryption — Backed up data is also fully protected by 256 bit encrptions.

LuxCloud
TRUST · ENABLE · SCALE

Security features and compatibility

- AES 256-bit encryption and Secure Sockets Layer (SSL);
- Files are stored on Amazon's Simple Storage Service (S3), which uses Standard Distributed Denial of Service (DDoS) mitigation techniques such as SYN cookies and connection limiting;
- Backup servers connect to web servers using a secure FTP connection, and all files that are fetched are encrypted;
- Public key authentication is also available as an additional layer of protection for website backups.

Compatibility/specifications

Dropmysite currently supports:
- Shared Linux
- Shared Windows
- Managed WordPress

Support coming soon for:
- VPS
- Dedicated servers
- Cloud servers

Currently available plans

- Dropmysite Plan 5GB
- Dropmysite Plan 10 GB
- Dropmysite Plan 30 GB
- Dropmysite Plan 60 GB