LuxCloud

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AUDRIGA MAIL MIGRATION

PRODUCT SHEET

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1. Solutions benefits

1.1. For the customer

1.1.1. General information

Audriga mail migration is a complete cloud-based migration solution that helps companies move from existing to new messaging systems seamlessly and affordably. With no hardware or software to install, this is a solution designed to meet the needs of individuals, IT administrators, consultants, system integrators and service providers interested in migrating mailboxes.

1.1.2. Audriga mail migration features

Any system*
Migrates mailboxes between Microsoft Exchange Server/Online, Office 365, Open-Xchange, Zimbra, Google Apps/Gmail Lotus Notes*, and IMAP/POP systems. *Lotus Notes migrations are temporarily not supported.

High fidelity
Beside email and folders also contact, calendar, task and note items are transferred in most cases.

Any time
We perform migrations 24 hours a day, 7 days a week worldwide. Our global migration service can be used by everyone, from single individuals to multi-nationals.

Cost effective
Lower your total cost of migration. We offer a cost effective and efficient migration solution for all types of business. Save time and money on your migrations.

Easy to Use
Simple and effective migration solution. Configure, purchase and submit migrations in minutes with no prior experience or training required.

Faster migrations
Unlike other legacy migration solutions, it was built from the ground up to move mailboxes to and from hosted environments. Network communication is optimized for minimal network chatter and resource usage.

24/7 Self-Service
Configure and start migrations twenty-four hours a day, seven days a week, anytime, anywhere.

Zero Deployment
No software to download or install. No hardware to deploy. Our zero deployment solution is hosted in a state of the art datacenter. Don't risk deploying bits that can compromise the integrity of your internal network.

Secure migration according to the strict German Federal Data Protection Act.

1.2.   For the Sales Partner

1.2.1. General information

Being able to migrate a customer's on premise mail environment to your Hosted Exchange environment creates a huge opportunity to sign-up new customers. Since migrating is normally the biggest hassle and scare of any IT department and company, offering them a solution for a full migration is a real benefit and will create trust in your abilities to support them. Once they see how easy and professionally handled the migration is they will get confident to migrate even more mailboxes.

1.3.2. Target market and potential customers

The target market for mail migration includes small to medium-sized businesses (SMBs) and small office/home office (SOHO). These businesses have existing mail solutions like POP, IMAP or Exchange and want to migrate their email from a hosted or on-premise solution to your hosted solution.

With these tools for flexible business modeling, you can offer a broad range of services that goes from basic email up to higher value services such as providing additional storage, hosting personal domains, and offering a calendar and email migration wizard.

The ideal Audriga mail migration customer profile

- Decentralized businesses (multiple offices, home offices, traveling sales staff)
- Committed to mail hosting and subscription-based pricing model
- Wishing to outsource IT, maintenance and management (system administration, security expertise, etc.)
- Looking for partnership (not just a vendor relationship)
- Willing to pay for value
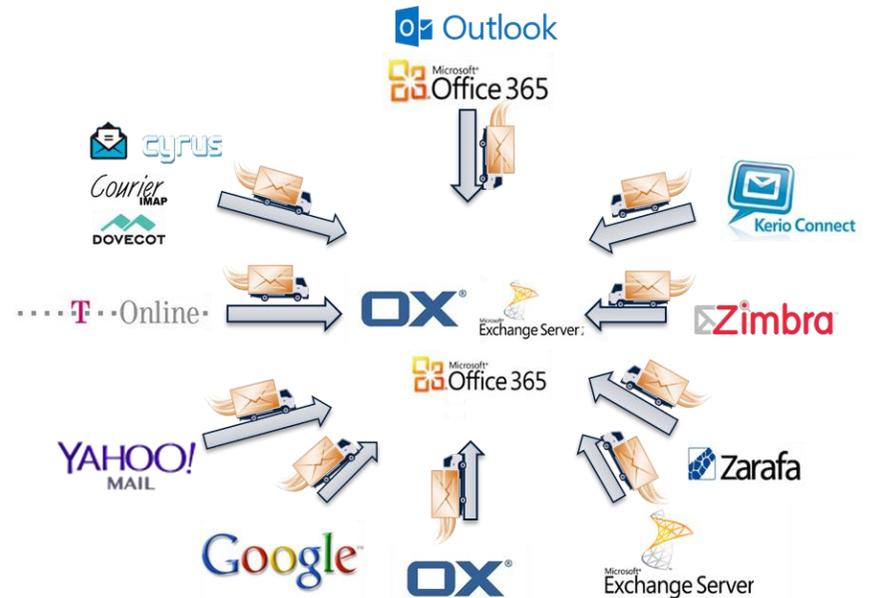
1.4 API limitations

The following is a list of items that will not be migrated between mailboxes due to API limitations:

- Items that do not match folder types (i.e. calendar responses within a mail folder)
- Custom items that do not inherit from the core system types
  (Example: items which are not true emails, calendars, contacts, journals, mail, notes, or tasks)
- Personal Distribution Lists
- Bounce notifications such as Non-Delivery Report/Receipt (NDR) or Delivery Status Notification (DSN)
- Calendar notifications such as invites, cancellations, etc.
- Public folders
- RSS feeds
- Mailbox settings, permission settings, sharing settings, client settings. (Example: default font)
- Mailbox rules
- Acceptance status for meeting participants
  (Example: accepted, declined, tentative)

The migration service does not perform any of the following actions:

- Creation of Outlook profiles
- Migration of client side settings
- Provisioning of accounts
- Active Directory related object creations or synchronization
- NK2 files migration
- X Close